

Loss of pressure in Town of Rensselaerville, Water District No. 1

BOIL YOUR WATER BEFORE USING

Bring tap water to a rolling boil, boil for one minute, and cool before using. Or use bottled water certified for sale by the New York State Department of Health. Boiled or bottled water should be used for drinking, making ice, washing dishes, brushing teeth, and preparing food until further notice.

This Boil Water Notice applies to Residents on Methodist Hill Road who are within Water District No. 1

What Happened?

Near 5:00 am on May 25, 2023 – the water system lost pressure due to a break in a pipe which filled the pump vault with water, in turn, shorting out the pump and causing it to fail. When water mains lose pressure, it increases the chance that untreated water and harmful microbes can enter your water.

Harmful microbes in drinking water can cause diarrhea, cramps, nausea, headaches, or other symptoms and may pose a special health risk for infants, some elderly, and people with severely compromised immune systems. But these symptoms are not just caused by microbes in drinking water. If you experience any of these symptoms and they persist, you should seek medical advice.

What is being done?

The broken pipe is being repaired and a new pump is being expedited.

It is likely that you will need to boil water until further notice – at least for the next several days. You will be informed when tests show that you no longer need to boil your water.

For more information, please contact:

John Rice, Operator of Rensselaerville Water District No. 1: (518) 810-7219

or the Albany County Department of Health – James Meacham: (518) 447-4620

Please share this information with other people who drink this water, especially anyone who may not get this notice directly (for example, people in apartments, nursing homes, schools, and businesses).

You can do this by posting this notice in a public place or distributing copies by hand or mail.